



Program Assessment Plan Matrix

Program Unit or Department: **MBA- Human and Social Services Leadership**

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Phone Contact: Ext. 3303

Contact Person: Jim Dalton

Email Contact: jdalton@mvnu.edu

Student Learning Outcomes	Assessment Methodology	Target	Summary of Major Findings		Actions Taken to Improve Student Learning	Timeframe
SLO 1: Integrate the core competencies of business (i.e. management, marketing, finance, managerial accounting, strategy) to develop a strategic plan.	Method 1: Peregrine MBA Exam:	Student's composite score will exceed national average.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	n/a 63% 48% 63% 58%	Outcome has been met by all assessment methods...will continue monitoring into the future.	
	Method 2: Strategies for Human & Social Services Program Planning: Comprehensive Organizational Strategic Analysis	90% of students will be deemed as outstanding or proficient on the standardized rubric.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	83% 97% 96% 100% 94%		
SLO 2: Defend strategic integration decisions using problem-solving and critical thinking skills.	Method 1: Strategies for Human & Social Services Program Planning: Comprehensive Organizational Strategic Analysis	90% of students will be deemed as outstanding or proficient on the standardized rubric.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	83% 97% 96% 100% 94%	Outcome has been met by all assessment methods...will continue monitoring into the future.	
	Method 2: Peregrine scores in business integration and strategic management will exceed national average.	Will exceed national average.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	n/a 75% 31% 59% 55%		
SLO 3 Evaluate and determine organizational challenges based on relevant formal research and understanding of ethics and the legal environment.	Method 1: Legal Issues and Rick Management in Human & Social Services Administration: Web Research Project Paper	80% of students will be deemed as outstanding or proficient of the standardized rubric.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	100% 94% 100% 100% 98%	Outcome has been met by all assessment methods...will continue monitoring into the future.	
	Method 2: Peregrine scores in business ethics and legal environment of business	Will exceed national average.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	n/a 75% 58% 69% 67%		
	Method 3: Ethical Leadership in Human & Social Services: Week Four Ethics Paper	80% of students will be deemed as outstanding or proficient of the standardized rubric.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	90% 84% 82% 96% 88%		

SLO 4 Evaluate theories, strategies and trends in human and social services in order to develop strategic best practices,	Method 1: <i>Advanced Topics in Human and Social Services Leadership</i> : Signature Assignment	80% of students will be deemed as outstanding or proficient on the standardized rubric.	Not taught yet	Not Applicable yet
	Method 2: <i>Ethical Leadership in Human and Social Services</i> : Week Six Comprehensive Leadership Paper	80% of students will be deemed as outstanding or proficient on the standardized rubric.	Spring 2016 95% Summer 2016 81% Fall 2016 85% Spring 2017 91% Four Period Average 88%	
	Method 3: <i>Employment and Enrollment Survey</i>	75% rate advancement potential as high or very high	For all of 2016 89% of the survey responses rate advancement potential as high or very high	